

EXECUTIVE BOARD RESOLUTION

RESOLUTION NO. OR-24-012
June 3, 2024

WHEREAS, The Secretary of the Department of Revenue has requested, pursuant to Sections 212 and 709(b) of *The Administrative Code of 1929*, approval, in the Pennsylvania State Lottery, under the Deputy Executive Director for Marketing and Product Development, to rename the Consumer Marketing Division to the Marketing Division, and abolish the New Media Division; rename the Deputy Executive Director for Retailer Operations to the Deputy Executive Director for Sales and Retail Operations, and rename the Retail Operations Division to the Sales and Retail Operations Division; and in the Risk Management Office, rename the Security Division to the Security and Investigations Division; and

WHEREAS, The Secretary of the Department of Revenue has further requested approval to rename the Employment, Banking, and Revenue Human Resource Delivery Center to the Revenue HR Office; Therefore, be it

RESOLVED, That the Secretary of the Department of Revenue is hereby granted approval to make the above-mentioned **changes shown by (bold) and an asterisk***; and, be it further

RESOLVED, That the attached organizational chart reflecting the above changes will be submitted to the Legislative Reference Bureau for publication in the *Pennsylvania Bulletin* and *Pennsylvania Code*.

❖ Secretary

- Communications Office
- Policy Office
- Taxpayer Rights Advocate Office
- Legislative Liaison Office
- Deputy Secretary for Administration
 - Bureau of Administrative Services
 - Facilities Management Division
 - Duplication and Publications Management Division
 - Office Services Division
 - Central Records Division
 - Bureau of Imaging and Document Management
 - Imaging Support and Banking Operations Division
 - Mail Operations and Document Research Division
 - Data Operations Division
 - Bureau of Fiscal Management
 - Budget Division
 - Gaming Division

- Bureau of Process Reinvention, Innovation, and Strategic Management (PRISM)
 - Project Management Division
 - Strategic Planning and Performance Division
 - Business Analysis and Process Improvement Division
 - Employee Development Division
- Pennsylvania State Lottery Executive Director
 - Deputy Executive Director for Administration and Finance
 - Administration Division
 - Finance Division
 - Customer Support Division
 - Deputy Executive Director for Marketing and Product Development
 - Research Division
 - ***Marketing Division**
 - Products Division
 - ***Deputy Executive Director for Sales and Retail Operations**
 - ***Sales and Retail Operations Division**
 - ◆ Western Area Offices
 - Erie
 - Clearfield
 - Pittsburgh
 - ◆ Eastern Area Offices
 - Philadelphia
 - Wilkes-Barre
 - Harrisburg
 - Lehigh Valley
 - Risk Management Office
 - ***Security and Investigations Division**
 - Internal Audit Division
 - Product Delivery Division
- Deputy Secretary for Tax Policy
 - Board of Appeals
 - Bureau of Research
 - Forecasting Division
 - Fiscal Analysis Division
 - Modeling Division
 - Bureau of Audits
 - Computerized Audit Support Division
 - Corporation Tax Audit Program Division
 - Sales and Use/Personal Income Tax Audit Program Division
 - Liquid Fuels/Cigarette and Beverage Tax Audit Program Division
 - Altoona Region
 - Allentown Region
 - Erie Region
 - Harrisburg Region

- Philadelphia Region
 - Pittsburgh Region
 - Scranton Region
- Executive Deputy Secretary
- Deputy Secretary for Taxation
 - Bureau of Business Taxpayer Accounting
 - ◆ Account Maintenance Division
 - ◆ Business Tax Payment Refund Division
 - ◆ Motor and Alternative Fuel Taxes Payment Refund Division
 - Bureau of Business Tax Return Processing
 - ◆ Miscellaneous Tax Division
 - ◆ Sales and Employer Tax Division
 - ◆ Corporation Tax Division
 - ◆ Motor and Alternative Fuel Tax Division
 - Bureau of Taxation Support
 - ◆ Research and Analysis Division
 - ◆ Development and Planning Division
 - ◆ Operational Support Division
 - Bureau of Registration and Taxpayer Management
 - ◆ Registration Division
 - ◆ Discovery Division
 - Bureau of Individual Taxes
 - ◆ Returns Processing Division
 - ◆ Taxpayer Accounting Division
 - Bureau of Pennsylvania Tax Hub Development and Support
 - Quality Assurance Division
 - Solution Request Division
 - Bureau of Fraud Detection and Analysis
 - Fraud Risk Research Division
 - Identity Theft Intervention Division
 - Fraud Risk Management Division
 - Deputy Secretary for Compliance and Collections
 - Bureau of Compliance
 - ◆ Enforcement Division
 - ◆ Alternative Actions Division
 - ◆ Clearance Division
 - Bureau of Desk Review and Analysis
 - ◆ Performance/Analytics Division
 - ◆ Voluntary Compliance Program Management and Support Division
 - ◆ Sales and Use Tax Desk Review Division
 - ◆ Corporation Tax Desk Review Division
 - ◆ Partnership/S Corp Desk Review Division

- Bureau of Enforcement and Taxpayer Assistance
 - ◆ Operations and Performance Division
 - ◆ Field Enforcement-Western Area Office
 - Pittsburgh
 - Greensburg
 - Erie
 - Greentree
 - Sunbury
 - Harrisburg
 - ◆ Field Enforcement-Eastern Area Office
 - Center City
 - NE Philadelphia
 - Norristown
 - Reading
 - Allentown
 - Scranton
 - ◆ Criminal Tax Investigations Division
 - Harrisburg
 - Scranton
 - Philadelphia
- Customer Experience Center
 - ◆ Academy of Continuing Education Division
 - ◆ Customer Outreach, Relations and Engagement Division
 - ◆ Customer Service Division
 - ◆ eServices Division
 - ◆ Account Resolution Division
 - ◆ Inheritance Tax Customer Service Division

DEPARTMENT OF REVENUE

OR-24-012
June 3, 2024

