EXECUTIVE BOARD RESOLUTION

- WHEREAS, The Secretary of the Department of Revenue has requested, pursuant to Sections 212 and 709(b) of *The Administrative Code of 1929*, approval, in the Pennsylvania State Lottery, under the Deputy Executive Director for Marketing and Product Development, to rename the Consumer Marketing Division to the Marketing Division, and abolish the New Media Division; rename the Deputy Executive Director for Retailer Operations to the Deputy Executive Director for Sales and Retail Operations, and rename the Retail Operations Division to the Sales and Retail Operations Division; and in the Risk Management Office, rename the Security Division to the Security and Investigations Division; and
- WHEREAS, The Secretary of the Department of Revenue has further requested approval to rename the Employment, Banking, and Revenue Human Resource Delivery Center to the Revenue HR Office; Therefore, be it
- RESOLVED, That the Secretary of the Department of Revenue is hereby granted approval to make the above-mentioned **changes shown by (bold) and an asterisk***; and, be it further
- RESOLVED, That the attached organizational chart reflecting the above changes will be submitted to the Legislative Reference Bureau for publication in the *Pennsylvania Bulletin* and *Pennsylvania Code*.

Secretary

- Communications Office
- Policy Office
- Taxpayer Rights Advocate Office
- Legislative Liaison Office
- Deputy Secretary for Administration
 - Bureau of Administrative Services
 - Facilities Management Division
 - Duplication and Publications Management Division
 - Office Services Division
 - Central Records Division
 - Bureau of Imaging and Document Management
 - Imaging Support and Banking Operations Division
 - Mail Operations and Document Research Division
 - Data Operations Division
 - Bureau of Fiscal Management
 - Budget Division
 - Gaming Division

- Bureau of Process Reinvention, Innovation, and Strategic Management (PRISM)
 - Project Management Division
 - Strategic Planning and Performance Division
 - Business Analysis and Process Improvement Division
 - Employee Development Division
- Pennsylvania State Lottery Executive Director
 - Deputy Executive Director for Administration and Finance
 - Administration Division
 - Finance Division
 - Customer Support Division
 - Deputy Executive Director for Marketing and Product Development
 - Research Division
 - *Marketing Division
 - · Products Division
 - *Deputy Executive Director for Sales and Retail Operations
 - *Sales and Retail Operations Division
 - ♦ Western Area Offices
 - > Erie
 - Clearfield
 - Pittsburgh
 - ♦ Eastern Area Offices
 - Philadelphia
 - Wilkes-Barre
 - Harrisburg
 - Lehigh Valley
 - Risk Management Office
 - *Security and Investigations Division
 - Internal Audit Division
 - Product Delivery Division
- Deputy Secretary for Tax Policy
 - Board of Appeals
 - Bureau of Research
 - Forecasting Division
 - Fiscal Analysis Division
 - · Modeling Division
 - Bureau of Audits
 - Computerized Audit Support Division
 - Corporation Tax Audit Program Division
 - Sales and Use/Personal Income Tax Audit Program Division
 - Liquid Fuels/Cigarette and Beverage Tax Audit Program Division
 - Altoona Region
 - Allentown Region
 - Erie Region
 - Harrisburg Region

- Philadelphia Region
- Pittsburgh Region
- Scranton Region
- Executive Deputy Secretary
 - Deputy Secretary for Taxation
 - Bureau of Business Taxpayer Accounting
 - ♦ Account Maintenance Division
 - ♦ Business Tax Payment Refund Division
 - ♦ Motor and Alternative Fuel Taxes Payment Refund Division
 - Bureau of Business Tax Return Processing
 - Miscellaneous Tax Division
 - Sales and Employer Tax Division
 - ♦ Corporation Tax Division
 - ♦ Motor and Alternative Fuel Tax Division
 - Bureau of Taxation Support
 - Research and Analysis Division
 - ♦ Development and Planning Division
 - ♦ Operational Support Division
 - Bureau of Registration and Taxpayer Management
 - Registration Division
 - ♦ Discovery Division
 - Bureau of Individual Taxes
 - ♦ Returns Processing Division
 - ◆ Taxpayer Accounting Division
 - Bureau of Pennsylvania Tax Hub Development and Support
 - Quality Assurance Division
 - Solution Request Division
 - Bureau of Fraud Detection and Analysis
 - Fraud Risk Research Division
 - Identity Theft Intervention Division
 - Fraud Risk Management Division
 - Deputy Secretary for Compliance and Collections
 - Bureau of Compliance
 - ♦ Enforcement Division
 - ♦ Alternative Actions Division
 - ♦ Clearance Division
 - Bureau of Desk Review and Analysis
 - Performance/Analytics Division
 - ♦ Voluntary Compliance Program Management and Support Division
 - ♦ Sales and Use Tax Desk Review Division
 - ♦ Corporation Tax Desk Review Division
 - ◆ Partnership/S Corp Desk Review Division

- Bureau of Enforcement and Taxpayer Assistance
 - Operations and Performance Division
 - ♦ Field Enforcement-Western Area Office
 - Pittsburgh
 - > Greensburg
 - > Erie
 - Greentree
 - Sunbury
 - Harrisburg
 - ♦ Field Enforcement-Eastern Area Office
 - Center City
 - > NE Philadelphia
 - Norristown
 - Reading
 - > Allentown
 - > Scranton
 - ◆ Criminal Tax Investigations Division
 - Harrisburg
 - Scranton
 - Philadelphia
- Customer Experience Center
 - ♦ Academy of Continuing Education Division
 - Customer Outreach, Relations and Engagement Division
 - ◆ Customer Service Division
 - eServices Division
 - ♦ Account Resolution Division
 - ♦ Inheritance Tax Customer Service Division

DEPARTMENT OF REVENUE Office of the Budget Revenue HR Office Comptroller's Office OR-24-012 **SECRETARY** June 3, 2024 Office of General Counsel Employment, Banking and Revenue nformation Technology Delivery Cente Office of Chief Counsel Governor's Communications Office Taxpayer Rights Advocate Office Communications Office Governor's Legislative Office Governor's Policy Office Policy Office Legislative Liaison Office **EXECUTIVE DEPUTY** SECRETARY PENNSYLVANIA STATE DEPUTY SECRETARY FOR DEPUTY SECRETARY FOR LOTTERY EXECUTIVE TAX POLICY ADMINISTRATION DIRECTOR DEPUTY SECRETARY FOR DEPUTY SECRETARY FOR COMPLIANCE AND TAXATION COLLECTIONS Deputy Executive Director for Administration and Board of Appeals Bureau of Administrative Bureau of Business Bureau of Enforcement Bureau of Pennsylvania Bureau of Compliance Bureau of Registration Services and Taxpayer Management Finance Tax Hub Development and Divisions: Facilities Management Divisions: Divisions: Divisions: Enforcement Bureau of Research Account Maintenance Operations and Performance Administration Divisions: Divisions Quality Assurance Alternative Actions Registration Duplication and Divisions: Business Tax Payment Refund Finance Publications Manager Forecasting Field Enforcement-Solution Request Clearance Discovery Western Area Office: Customer Support Office Services Fiscal Analysis Motor and Alternative Fuel Taxes Payment Pittsburgh Greensburg Bureau of Desk Review Central Records Modelina Bureau of Fraud Detection Refund Bureau of Individual Greentree Sunbury Taxes Deputy Executive Director Bureau of Business Tax Divisions: Divisions: Harrisburg Divisions: Performance/Analytics Return Processing Bureau of Imaging and Document Management Development Returns Processing Bureau of Audits Field Enforcement-Voluntary Compliance Identity Theft Eastern Area Office: Center Gty NE Philadelphia Taypayer Accounting Program Management and Support Divisions: Miscellaneous Tax Divisions: Research Computerized Audit Imaging Support and Banking Operations Fraud Risk Management Sales and Employer Tax Norristown Reading Marketing Support Sales and Use Tax Desk Corporation Tax Audit Corporation Tax Products Allentown Mail Operations and Scranton Document Research Corporation Tax Desk Review Motor and Alternative Sales and Use/Personal Fuel Tax Criminal Tay Data Operations Income Tax Audit Investigations Partnership/S Corp Desk Deputy Executive Director Harrisburg Bureau of Taxation for Sales and Retail Scranton Philadelphia Bureau of Fiscal Liquid Fuels/Ggarette an Beverage Tax Audit Support Management Divisions: Program Divisions: Divisions: Sales and Retail Research and Analysis Operations Regional Offices: Customer Experience Development and Center Gamina Western Area Offices: Allentown Divisions: Clearfield Pittsburgh Harrisburg Philadelphia Pittsburgh Operational Support Academy of Continuing Education Bureau of Process Reinvention, Innovation, and Strategic Eastern Area Offices: Philadelphia Scranton Customer Outreach, Relations and Management (PRISM) Wilkes-Barre Eng agement Divisions: Lehigh Valley Customer Service Project Management eServices Risk Management Office Strategic Planning and Divisions: Account Resolution Security and Business Analysis and Investigations Inheritance Tax Custom Process Improvement Internal Audit Employee Development Product Delivery