OPD-BUS000D Information Technology Policies Educational Webinars

Name/number of IT Policy
Domain Owner
Date



Educational Webinar Objectives

- Provide an overview on the newly published ITP Title and number
 - Policy background
 - Needs and drivers
 - Primary policy objectives
 - Policy details
 - Roles and responsibilities
 - Affiliated procedures, guidelines, and/or references (if applicable)
 - Key points of contacts



Background

Details of Request Use ITP Request Form "Detailed Request" for material

- Summarize agency requestor
- Provide agency requestor feedback if available



Background continued

Historical context

- Detail past versions of the ITP if available
- Detail historical impetus (may be different from current impetus)



Background continued

Risk Analysis Use ITP Request Form "Risk Analysis" for material

- Highlight risks if ITP not created/revised/deleted
- Provide example (real or hypothetical) if ITP not created/revised/deleted



Policy Objectives

Primary Objectives Use ITP Request Form/Framework for materials

Detail broad objectives



Policy Objectives continued

Primary Objectives Use ITP Request Form/Framework for materials

Detail specific objectives



Policy Details

Review IT Policy Use the IT Policy document for this section

- Focus on policy section
- Clarify complex definitions
- Review supplemental documents and/or other resources associated with IT Policy
- Cover any requirements needed for a waiver of policy



IT Policy Process broad details

Date	Details
xx/xx/20xx	EA received an IT Policy Request from OA/OIT Procurement
xx/xx/20xx	EA submits ITP Request to Commonwealth CIO for review and approval
xx/xx/20xx	CIO approves ITP Request; EA builds Discussion Board post and requests comments on Framework
xx/xx/20xx	EA builds ITP Draft; submits to Discussion Board and requests comments on Draft
xx/xx/20xx	Final IT Policy submitted to Commonwealth CIO for approval
xx/xx/20xx	IT Policy approved by CIO and published. Announcement sent to agencies



Roles and Responsibilities of Policy

- Agency manages technology
 - e.g. PennDOT manages AirWatch (SEC035)
- Business owner manages process
 - e.g. IT employee manages Service Catalog (BUS007)



Appendix

Relevant References

- Link to IT Policy on IT Central
- Link to IT Policy on Portal
- Link to IT Policy Process and Procedures
- Additional references
- Affiliated guidelines/procedures



Frequently Asked Questions

• Document relevant questions with answers that may have been raised during webinars or from another source (This is a historical reference document that will be attached to the IT Policy and can be utilized even after the webinar).



Points of Contact

EA Domain Owner

- Name
- Email
- Phone

Business Owner

- Name
- Email
- Phone

