

Executive Order

Commonwealth of Pennsylvania Governor's Office

Subject:
Governor's Office for Performance Through
Excellence (OPE)

Number:
2018-01


By Direction of: Tom Wolf, Governor

Date: February 1, 2018

WHEREAS, a growing body of evidence shows that implementing performance management strategies can enhance the ability of government organizations to achieve continuous performance improvement; and

WHEREAS, evidence-based performance management systems combine cross-agency coordination, outcome-focused goal-setting, analysis of performance data, collaborative problem-solving, and rigorous program evaluations; and

WHEREAS, a performance management strategy for the Commonwealth will foster innovation among agencies and will help align agency policies and budgets with the Commonwealth's priority goals; and

WHEREAS, commitment to continuous process improvements is vital to improving Pennsylvania state government for the benefit of the citizens of this Commonwealth.

NOW, THEREFORE, I, Tom Wolf, Governor of the Commonwealth of Pennsylvania, by virtue of the authority vested in me by the Constitution of the Commonwealth of Pennsylvania and other laws, do hereby establish the **Governor's Office for Performance Through Excellence** (hereinafter referred to as the "Office") and do order and direct as follows:

1. **Mission.** It shall be the mission of the Office to engage internal and external stakeholders, as well as employees at every level of government to enhance state government operations by utilizing continuous process improvement methods and to achieve measurable results by identifying and tracking key performance indicators.
2. **Governor's Office for Performance Through Excellence.** The Governor's Office for Performance Through Excellence is hereby created within the Executive Offices of the Governor.
 - a. The Governor shall appoint a member of his staff to serve as Director of the Office, who shall serve at the pleasure of the Governor.

- b. The Director of the Office shall report to the Governor.
- c. The Governor may appoint, to serve at his pleasure, such individuals as he may deem appropriate to provide advice to the Office and the Director.
- d. The Governor's Office of Transformation, Innovation, Management and Efficiency or GO TIME is removed from the Office of Administration, but will continue to work to modernize government operations in order to reduce costs and deliver better services under the Governor's Office for Performance Through Excellence.

3. Powers and Duties. The Office shall have the power and duty to:

- a. Develop and implement strategies for creating a Commonwealth workplace culture that is defined by continuous process improvement principles, including focus on customers, respect for employees, and elimination of waste;
- b. Develop and implement strategies for monitoring, managing, and accelerating progress toward the Commonwealth's priority goals;
- c. Work with agencies, boards, and commissions to identify opportunities to collaborate and partner with external entities to bring new ideas and best practices into state government;
- d. Promote cross-agency coordination and collaboration aimed at solving common problems and achieving shared goals;
- e. Build the capacity of Commonwealth agencies to independently implement strategies for continuous improvement, performance management, and innovation;
- f. Provide regular reports to the Governor and the heads of Commonwealth agencies that describe the status of specific priority objectives, identify barriers to achieving the objectives, and recommend specific actions for improving performance;
- g. Publish on the Commonwealth's website administration goals and progress;
- h. Work collaboratively with Commonwealth agencies to identify opportunities to leverage data and evidence for improving state government performance; and
- i. Exercise all other necessary powers to ensure successful implementation of this Executive Order, as permitted by law.

4. Cooperation by Commonwealth Agencies. All agencies under the Governor's jurisdiction shall provide assistance to and cooperate with the Office as requested by the Office in pursuit of the matters which are the subject of this Executive Order.

5. **Independent Agencies, State-Affiliated Entities, and State-Related Entities.** Independent agencies, state-affiliated entities, and state-related agencies are strongly encouraged to work with the Office and to implement continuous process improvements as envisioned by this Executive Order.
6. **General Provisions.** This Executive Order shall be implemented consistent with applicable law. This Executive Order is not intended to, and does not create, any right or benefit, substantive or procedural, enforceable at law or in equity by any party against the Commonwealth of Pennsylvania, its departments, agencies, or entities, its officers, employees, or agents, or any other person.
7. **Effective Date.** This Executive Order shall take effect immediately.