

EXECUTIVE BOARD RESOLUTION

RESOLUTION NO. OR-22-016
November 16, 2022

WHEREAS, The Secretary of the Department of Revenue has requested, pursuant to Sections 212 and 709(b) of *The Administrative Code* of 1929, approval to separate the Development, Planning and Operational Support Division in the Bureau of Taxation Support to the Development and Planning Division and the Operational Support Division; and

WHEREAS, The Secretary of the Department of Revenue further requests approval to establish, in the Bureau of Individual Taxes, the Returns Processing Division and the Taxpayer Accounting Division; and abolish the Inheritance Tax, Property Tax/Rent Rebate, Examination, and Personal Income Tax Resolution Divisions; Therefore, be it

RESOLVED, That the Secretary of the Department of Revenue is hereby granted approval to make the above-mentioned **changes shown by (bold) and an asterisk***; and, be it further

RESOLVED, That the attached organizational chart reflecting the above changes will be submitted to the Legislative Reference Bureau for publication in the *Pennsylvania Bulletin* and *Pennsylvania Code*.

❖ Secretary

- Communications Office
- Policy Office
- Taxpayer Rights Advocate Office
- Legislative Liaison Office
- Deputy Secretary for Administration
 - Bureau of Administrative Services
 - Facilities Management Division
 - Duplication and Publications Management Division
 - Office Services Division
 - Central Records Division
 - Bureau of Imaging and Document Management
 - Imaging Support and Banking Operations Division
 - Mail Operations and Document Research Division
 - Data Operations Division
 - Bureau of Fiscal Management
 - Budget Division
 - Gaming Division
 - Bureau of Process Reinvention, Innovation, and Strategic Management (PRISM)
 - Project Management Division
 - Strategic Planning and Performance Division

- Business Analysis and Process Improvement Division
- Employee Development Division
- Pennsylvania State Lottery Executive Director
 - Deputy Executive Director for Administration and Finance
 - Administration Division
 - Finance Division
 - Customer Support Division
 - Deputy Executive Director for Marketing and Product Development
 - Research Division
 - Consumer Marketing Division
 - New Media Division
 - Products Division
 - Deputy Executive Director for Retailer Operations
 - Retail Operations Division
 - ◆ Western Area Offices
 - Erie
 - Clearfield
 - Pittsburgh
 - ◆ Eastern Area Offices
 - Philadelphia
 - Wilkes-Barre
 - Harrisburg
 - Lehigh Valley
 - Risk Management Office
 - Security Division
 - Internal Audit Division
 - Product Delivery Division
 - Deputy Secretary for Tax Policy
 - Board of Appeals
 - Bureau of Research
 - Forecasting Division
 - Fiscal Analysis Division
 - Modeling Division
 - Bureau of Audits
 - Computerized Audit Support Division
 - Corporation Tax Audit Program Division
 - Sales and Use/Personal Income Tax Audit Program Division
 - Liquid Fuels/Cigarette and Beverage Tax Audit Program Division
 - Altoona Region
 - Allentown Region
 - Erie Region
 - Harrisburg Region
 - Philadelphia Region
 - Pittsburgh Region
 - Scranton Region

- Executive Deputy Secretary
 - Deputy Secretary for Taxation
 - Bureau of Business Taxpayer Accounting
 - ◆ Account Maintenance Division
 - ◆ Business Tax Payment Refund Division
 - ◆ Motor and Alternative Fuel Taxes Payment Refund Division
 - Bureau of Business Tax Return Processing
 - ◆ Miscellaneous Tax Division
 - ◆ Sales and Employer Tax Division
 - ◆ Corporation Tax Division
 - ◆ Motor and Alternative Fuel Tax Division
 - Bureau of Taxation Support
 - ◆ Research and Analysis Division
 - ◆ ***Development and Planning Division**
 - ◆ ***Operational Support Division**
 - Bureau of Registration and Taxpayer Management
 - ◆ Registration Division
 - ◆ Discovery Division
 - Bureau of Individual Taxes
 - ◆ ***Returns Processing Division**
 - ◆ ***Taxpayer Accounting Division**
 - Bureau of Pennsylvania Tax Hub Development and Support
 - Quality Assurance Division
 - Solution Request Division
 - Bureau of Fraud Detection and Analysis
 - Fraud Risk Research Division
 - Identity Theft Intervention Division
 - Fraud Risk Management Division
 - Deputy Secretary for Compliance and Collections
 - Bureau of Compliance
 - ◆ Enforcement Division
 - ◆ Alternative Actions Division
 - ◆ Clearance Division
 - Bureau of Desk Review and Analysis
 - ◆ Performance/Analytics Division
 - ◆ Voluntary Compliance Program Management and Support Division
 - ◆ Sales and Use Tax Desk Review Division
 - ◆ Corporation Tax Desk Review Division
 - ◆ Partnership/S Corp Desk Review Division

- Bureau of Enforcement and Taxpayer Assistance
 - ◆ Operations and Performance Division
 - ◆ Field Enforcement-Western Area Office
 - Pittsburgh
 - Greensburg
 - Erie
 - Greentree
 - Sunbury
 - Harrisburg
 - ◆ Field Enforcement-Eastern Area Office
 - Center City
 - NE Philadelphia
 - Norristown
 - Reading
 - Allentown
 - Scranton
 - ◆ Criminal Tax Investigations Division
 - Harrisburg
 - Scranton
 - Philadelphia
- Customer Experience Center
 - ◆ Academy of Continuing Education Division
 - ◆ Customer Outreach, Relations and Engagement Division
 - ◆ Customer Service Division
 - ◆ eServices Division
 - ◆ Account Resolution Division
 - ◆ Inheritance Tax Customer Service Division

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